

National Express – Post Office Partnership

Delivers unbeatable convenience

Thursday 3 October 2013

National Express and The Post Office have today joined forces to launch the sale of coach tickets at over 11,000 Post Office branches nationwide.

National Express tickets can now be purchased at Post Office branches across the country, allowing customers to take advantage of affordable coach travel at the same time as they buy a stamp, purchase travel money or pay a bill.

Customers will be able to seek advice at their local Post Office about journey details and best available fares before purchasing their ticket. The move sets the wheels in motion for more customer choice and convenience at what is widely considered a critical time for the UK's high streets. The partnership further strengthens the wide-ranging services already offered by the Post Office, increasing the variety of choices available to the tens of millions of customers who walk through its doors each year.

National Express carries about 17 million passengers to 1,000 destinations in England, Scotland and Wales, with approximately a third of all journeys to airports. The link-up will enable people to purchase coach travel direct to the airport terminal, along with their travel insurance and foreign currency, saving the time and hassle of multiple transactions.

It is likely to be particularly welcomed by people including students and holidaymakers travelling abroad, and by those who do not have access to the internet.

